

Alert December 3rd, 2021



Planned Activity

Planned Actions: HARP v14.7 Release, 12/3/2021 at 5:00 PM ET

Impacted Application Development Organizations (ADOs): All HARP Users

Planned Downtime: 30 minutes (*no downtime to users*)

What To Expect:

Enhancements:

- HERMES:
 - Provide users with the ability to search for all users and their roles in an organization so that they can verify organization Security Officials

Bug Fixes:

- Registration:
 - Corrected spelling error in the challenge question “Where did you meet your spouse/significant other?”
- User Search:
 - Return results when leading/trailing spaces are used in search criteria for user information
- Contact Helpdesk:
 - Removed HEAP from the Contact Helpdesk page
- HERA:
 - Session timeout warning will be triggered when a session is left idle for 13 minutes (not when a user is actively working in HERA)

- Previously selected organizations/programs will be retained when a user clicks on the back button while requesting a role
- HERMES:
 - Adjusted the org/role information on the Request History modal so that the results are aligned appropriately under the header information
 - Updated deactivation and reactivation logic so that Justification text is required
 - Enhanced error messaging when a user enters an invalid response to a challenge question

JIRA Stories: <https://qnetjira.cms.gov/projects/ESST1/versions/24921>

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at ServiceCenterSOS@cms.hhs.gov.

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